

## **PRESENTERS**



### **Michele McCreadie, General Manager, Legal Aid Services, Wellington**

Michele leads the business group that covers legal aid service delivery, debt management and service design. She is responsible for delivering the Government's vision for customer focussed, efficient and effective legal aid services. Michele has previously worked in a number of senior and project roles in the public sector both in New Zealand and the United Kingdom.



### **Sarcha Keith, Senior Advisor, Legal Aid Services, Wellington**

Sarcha is a senior advisor in the Operations Support and Improvement team where she assists with the implementation and maintenance of legal aid applications, policies and procedures that impact on granting and debt management. She has taken a lead role in developing the operational policies and procedures to support the Criminal Procedures Act within Legal Aid Services.



### **Bryan Pay, Project Manager, Legal Aid Services, Wellington**

Bryan Pay is the project manager, Criminal Procedure Act Implementation for Legal Aid Services. He is responsible for ensuring legal aid policies, processes and procedures support the new legislation. Bryan has worked for a range of public sector agencies in New Zealand and the United Kingdom and joined legal aid as senior policy advisor in February 2011.

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